



APPLE MONITOR //c TECHNICAL PROCEDURES

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APPLE MONITOR //c TECHNICAL PROCEDURES

Section 1

Serial Number Transfer

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Serial Number Transfer

WHEN A CUSTOMER BRINGS IN A DEFECTIVE MONITOR //c, HERE'S WHAT YOU DO TO REPLACE IT:

1. Record the serial number from the back of the customer's defective Monitor //c.
2. Take a new Monitor //c from your service stock. You will find a transparent label pasted over the original label on the back of the service stock monitor.
3. Use a medium point permanent marker to write in the customer's original serial number at the upper right hand corner of the transparent label. (See Example below.)

EXAMPLE:

The diagram shows a rectangular transparent label with a black border. Inside the label, the text "apple service" is written in a stylized font, followed by "ser. #." and a blank line for writing. In the bottom left corner, it says "For Apple Use Only" with a right-pointing arrow. In the bottom right corner, it says "p/n 074-0079-A". Above the label, a dotted rectangular box contains the text "Record customer's original serial no. here." with an arrow pointing down to the "ser. #" field.

NOTE: For the customer's records, the repair order paperwork should note the serial number exchange.

4. Give the customer the monitor from your service stock, and send the customer's defective monitor to Apple.

NOTE: The customer's power and video cables are not returned to Apple as part of the module exchange. Leave the cables with the customer.



Apple IIc Monitor Technical Procedures

Section 2

Illustrated Parts List

The figures and lists below include all piece parts that can be purchased separately from Apple for the Apple IIc Monitor, along with their part numbers. These are the only parts available from Apple. Refer to your Apple Service Programs manual for prices.

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[illegible]



APPLE IIc MONITOR

Item	Part No.	Description
1	076-8117	Monitor IIc Stand Friction Cone, (12)

